# **Lessons Learned**



Date: 12/7/2020 Region: Seattle

**Project: Microsoft Campus Refresh** 

**Incident Title: Emergency Response Plans** 

#### **Summary**

A trade partner was working a nightshift in an underground parking garage. The worker had a medical emergency which rendered the individual unable to move. No one on the crew knew the emergency protocols, and it caused a big delay in getting the worker out of the underground garage.

Fortunately the individual has fully recovered. However, knowing, and following the emergency procedures can be the difference between life and death.



### **What Went Right?**

Worker reported lessons learned

## What Went Wrong?

- Not knowing emergency procedures
- Not knowing when to call 911
- Not knowing where the stretcher is located

## **Lessons Learned**

Apollo has the opportunity to work in a lot of different environments and situations, many of which are difficult for life saving services to reach.

- Who is first aid trained on-site?
- What is the evacuation route and signal?
- What do you do if a worker is not able to move?
- When do you call 911, and what protocols do you follow after calling emergency services?